

PL 7008- Create Agents in Microsoft Copilot Studio



Days: 1

Prerequisites: Candidates for this credential should be familiar with data modeling concepts in Microsoft Dataverse and with Copilot Studio.

Description: In this learning path, you will learn how to create custom copilots with Copilot Studio and will get the opportunity to practice your skills in a guided project.

OUTLINE:

LESSON 1 - GET STARTED WITH MICROSOFT COPILOT STUDIO

- Get started working with environments
- Create agents and work with the Microsoft Copilot Studio interface
- Create agents in Microsoft Copilot Studio
- Create topics
- Enhancing productivity with Generative AI
- Test your agents
- Publish agents and analyze performance

- Create topics for existing support content
- Trigger types
- Analyze agent performance

LESSON 5 - CREATE AN AGENT WITH MICROSOFT COPILOT STUDIO AND DATAVERSE FOR TEAMS

- Create your first agent
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new agent

LESSON 2 - MANAGE TOPICS IN MICROSOFT COPILOT STUDIO

- Work with agent topics
- Bot Framework Skills
- Branch a topic
- Create topics for existing support content
- Work with system fallback topics
- Manage topics

LESSON 3 - WORK WITH ENTITIES AND VARIABLES IN MICROSOFT COPILOT STUDIO

- Work with entities
- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics

LESSON 4 - ENHANCE MICROSOFT COPILOT STUDIO AGENTS

- Use Power Automate to add actions
- Agent actions
- Transfer conversations to agents by using Omnichannel for Customer Service

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